

Cold Storage WMS Evaluation Scorecard

A printable tool for comparing up to three warehouse management platforms across the criteria that matter in cold-chain 3PL operations. Score each vendor the same way, on your own workflows, during the demo.

YOUR OPERATION	EVALUATOR	DATE
PLATFORMS BEING COMPARED		
Platform A	Platform B	Platform C

Evaluation area & the question to ask	A	B	C
Temperature management How are multiple temperature zones tracked in real time? Can zones be configured per client?	☐	☐	☐
FEFO / dated inventory Does the system enforce FEFO by expiration or best-by date? How are near-expiry and expired lots flagged?	☐	☐	☐
FSMA / food safety How does the system support lot-level traceability to the KDE/CTE level referenced under FSMA 204?	☐	☐	☐
Recall execution How fast can a full lot trace be produced? What is the process to initiate a hold or recall?	☐	☐	☐
Catch-weight billing How are catch-weight items captured at receiving and picking? How does weight variance flow into invoicing?	☐	☐	☐
Cold storage billing How are handling charges, pallet storage, energy surcharges, and storage-duration fees configured per client?	☐	☐	☐
Audit support How are temperature logs, chain-of-custody records, and compliance documentation stored and retrieved?	☐	☐	☐
Automation integration Which refrigeration monitoring, conveyor, and cold-chain automation systems does the platform integrate with?	☐	☐	☐
Configuration Who can make workflow changes? What is required when a client adds a new compliance requirement, and how long does it take?	☐	☐	☐
Total (out of 45)			

Scoring: 1 = not supported / manual workaround 3 = supported with configuration 5 = native, demonstrated live on our data.

NOTES / RED FLAGS / FOLLOW-UP QUESTIONS